Information Technology (IT) Support Technician

Posted by: Tajpur Investments Ltd

Location: Abbotsford

Salary: $33.00 Per Hour

Job Details

Job ID
NCJ3799657

Posting Date : 08-Oct-2024

Expiry Date : 28-Oct-2024

Education : Minimum : Post-Secondary

Language : English

Vacancies : 1

Years of Experience : 1 year

Job Type : Full Time

Job Description

Job description:

Salary: $33.00/Hourly

Job Type: Permanent, Full-Time

Start Date: As soon as possible

Language: English

Positions Available: 1

NOC Job Title: Information Technology Support Technician

Job Location(s)

33406 South Fraser way

Abbotsford, British Columbia

V2S 2B5

Job Duties:

- Communicating electronically or in person with the software users facing difficulties.

- Execute solutions with references from guides, manual and other documents.

- Provide advice and real time assistance to the user.

- Perform follow-up communication to ensure customer satisfaction.

- Collect information and maintain problems & solutions log for the users.

- Maintain records of daily communication transactions, problems and remedial actions taken.

- Can redesign document or user manual if required.

- Assist clients with the installation of upgrades.

- Provide proper network, internet support to the users.

Requirements:

- Completion of Secondary School education is required.

- Post-Secondary Education in the field is required.

- No Work Experience required.

How to Apply:

email: tajpurinvestmentsltd@gmail.com

To apply for this job vacancy, please send your resume along with a cover letter and a refrence letter from your previous employer to the following email: tapurinvestmentsltd@gmail.com