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Nail Esthetician

Posted by: NATURALLY HOTELS & RESORTS LTD. operating as Naturally Pacific Resort Posting date: 19-Jul-2024 Closing date: 15-Jan-2025 Education: Post-secondary education in Aesthetics in manicures and pedicures Language: English Job location: Campbell River Salary: \$20 Per Hour Years of Experience: 2 years Vacancy: 3 Job Type: Full Time Job id: NCJ5604935

Job description:

Business Name: NATURALLY HOTELS & RESORTS LTD. operating as Naturally Pacific Resort

Position Title: Nail Esthetician

Number of Available Position(s): 3

Terms of Employment: full-time, permanent

Hours per week: 32 - 40

Wage: \$20.00 per hour, plus tips

Benefits: extended medical, sales commission

Language of work: English

Company business and work location: 700 Peterson Road, Campbell River BC

Company Profile:

A boutique hotel in Campbell River, BC, Naturally Pacific Resort is home to the Campbell River Golf Club and is a coastal destination that offers spectacular views and access to some of the best outdoor experiences in the world. Located at the crossroads of the forest, mountains and the Pacific Ocean, Naturally Pacific's 100-room resort features a luxury spa, upscale restaurant and 18-hole golf course with a virtual driving range and lounge.

Job Description and Responsibilities:

The Nail Esthetician will be responsible for providing guests with various nail services such as, pedicures and manicures. To perform these duties, they must be certified and possess knowledge of luxurious spa treatments and customs, as well as being open to learning our spa's unique treatments and protocols. Additionally, they must have excellent communication skills and be knowledgeable about our products and services to provide guests with effective wellness solutions that meet their needs.

- Be on time for your shift, prompt with each appointment and perform services within the appropriate time allotted for the service.
- Provide consistent professional treatments following spa protocols and accepted certification practices.
- Effectively inform and educate our guests about specific wellness concerns.
- Be flexible with your schedule, supporting the needs of the spa.
- Properly care for equipment and use proper amounts of product to assist with cost controls.
- Have complete knowledge and understanding of all services and products offered.
- Uphold the standards of sanitation and sterilization as directed by law and the spa's policies and procedures.
- Perform prep work, properly clean and restock room as required.
- Communicate to management any occurrences involving staff or guests in the spa that require attention.
- Promote the spa's offerings such as treatments, services, retail products, programs, promotions, and discounts available.
- Handle guests' questions and concerns professionally and courteously.
- Provide accurate, appropriate, and immediate responses to all requests by guests.
- Possess the ability to work without direct supervision.
- Maintain a positive attitude and contribute toward a quality work environment.

- Regularly attend, participate in and support training and staff meetings for the spa.
- Assist in all areas of spa operation as requested by management.
- Support and promote the resort, being helpful to other areas when necessary.
- Other duties as required.

Skills Requirements:

- Enjoy working with people and possess a friendly and outgoing personality.
- Excellent communication and listening skills, as well as basic computer knowledge.
- Must be a team player.
- Problem-solving skills, critical thinking, significant use of memory.
- The desire for continuous learning.
- Must have enthusiasm and possess excellent customer service skills.

Education and Experience Requirements:

- Post-secondary education in Aesthetics in manicures and pedicures
- Minimum 2 years of esthetics/spa experience.
- 2-3 years of guest service experience.

Email resume to: <u>careers@naturallypacific.ca</u>