



Customer Service Representative

Posted by: RDS Logogitics INC.

Location: Yorkton

Salary: \$25.51 Per Hour

Job Details

Job ID

NCJ6909454

Posting Date : 14-Jan-2025

Expiry Date : 08-Jul-2026

Education : Graduation

Language : English. Punjabi

Vacancies : 1

Years of Experience : 1 year

Job Type : Full Time

Job Description

If you are professional caring empathetic person who wants to own the customer experience through the life cycle of our customers most important home renovation, we want to talk to you!

Every interaction we have with our customers we want to leave them wowed with the care and attention we put into all aspects of our work. We bring on folks who are proud of the work they do and the World Class Customer service they provide, and who are dedicated to working with individual homeowners and

going the extra mile whenever necessary (and often even when it's not!).

WHAT YOU'LL BE DOING | THE ROLE

- Delight Customers by providing world class customer experience.
- Continuous communication with homeowners to ensure that all questions and concerns about their project is addressed.
- Contact customers to confirm availability for installations and walk them through the installation process.
- Contact customers post install
- Provide Signature Service by working closely with the Lead Installer and Salesperson on each job site
- Close out projects with Customers immediately post installations and collect feedback from customers.
- Solicit positive online reviews from customers.

WHAT YOU BRING | THE PERSON

- A great attitude
- Willingness to lead
- Attention to detail, so the store always looks great
- Confidence handling real responsibility
- Willingness to help solve problems

WHO WE ARE | THE COMPANY

We are a high-growth company with:

- An experienced leadership team at the helm
- Young energetic group who pushes each other to be the best of the best
- Healthy competition in striving to provide world class signature service
- Fostering a culture of happiness and kicking ass!

Renewal by Andersen is the full-service window replacement division of 120-year-old Andersen Corporation, the most trusted family of window brands in America. Renewal by Andersen was founded to redefine the home remodeling industry and to offer a different—and better—window-replacement experience. Renewal by Andersen has more than 120 locations across North America.

Job Types: Full-time, Permanent

Salary: \$55,000.00-\$65,000.00 per year

Benefits:

- Casual dress
- Dental care
- Disability insurance
- Employee assistance program
- Extended health care
- Life insurance
- On-site parking
- Vision care

Schedule:

- 8 hour shift
- Day shift
- Monday to Friday

Supplemental pay types:

- Bonus pay

Application question(s):

- Do you reside in the Lower Mainland?

Experience:

- Customer support: 2 years (required)

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