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# Information Technology (IT) Support Technician

**Posted by:** YDG Glass

**Location:** Delta

**Salary:** \$35 Per Hour

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## Job Details

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**Job ID**

NCJ5236405

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**Posting Date :** 28-Jan-2025

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**Expiry Date :** 17-Feb-2025

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**Education :** Bachelor's degree or equivalent experience

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**Language :** English

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**Vacancies :** 1

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**Years of Experience :** 2 years

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**Job Type :** Full Time

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## Job Description

**We are looking for a dependable Information Technology (IT) Support Technician!**

**Employer:** YDG Glass

**Job details**

Location: 1492 Derwent Way, Delta, BC, V3M 6H9

Workplace information: On site

Salary: 35.00 hourly / 35 to 40 hours per Week

Terms of employment: Permanent employment, Full time

Start Date: Starts as soon as possible

Vacancies: 1 vacancy

Languages: English

Education: Bachelor's degree or equivalent experience

Experience: 2 years to less than 3 years

On site: Work must be completed at the physical location. There is no option to work remotely.

### **Responsibilities**

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Participate in the redesign of applications and other software
- Provide business systems, network and Internet support to users in response to identified difficulties
- Perform Web-server backup and recovery operations
- Provide customer service
- Manage incidents

Who can apply to this job?

Only apply to this job if:

- You are a Canadian citizen, a permanent or a temporary resident of Canada.
- You have a valid Canadian work permit.

If you are not authorized to work in Canada, do not apply. The employer will not respond to your application.

How to apply

By email

ydglass2024@gmail.com

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**To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [ydglass2024@gmail.com](mailto:ydglass2024@gmail.com)**

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