



User support technician

Posted by: RAAH CONSTRUCTION SERVICES LTD

Location: Surrey

Salary: \$30.00-32.00 Per Hour

Job Details

Job ID

NCJ6795252

Posting Date : 10-Feb-2025

Expiry Date : 09-Aug-2025

Education : Bachelor's degree or equivalent experience

Language : English

Vacancies : 1

Years of Experience : 5 years

Job Type : Full Time

Job Description

Job Details

Surrey, BC V3S 8G9

On site

\$30.00 to \$32.00 hourly (To be negotiated) / 30 hours per Week

Permanent employment

Full time

Start date: 2025-04-01

1 vacancy

Job Bank #3224825

Languages

English

Education

Bachelor's degree or equivalent experience

Experience

5 years or more

On site

Work must be completed at the physical location. There is no option to work remotely.

Work setting

Construction Company

Responsibilities

- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Provide advice and training to users in response to identified difficulties
- Participate in the redesign of applications and other software
- Provide business systems, network and Internet support to users in response to identified difficulties
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software
- Perform Web-server backup and recovery options
- Manage incidents
- Troubleshoot, maintain and upgrade web server hardware and software

Experience and specialization

Computer and technology knowledge

- Networking hardware
- Security software
- Mac OS
- MS Office
- MS Windows

Who can apply to this job?

The employer accepts applications from:

- Canadian citizens and permanent or temporary residents of Canada
- Other candidates with or without a valid Canadian work permit

How to apply

Direct Apply

By email: resumes@ilinkglobalrecruiting.com

How-to-apply instructions

Here is what you must include in your application:

- Cover letter

This job posting includes screening questions. Please answer the following questions when applying:

- Are you available for the advertised start date?
- Are you willing to relocate for this position?

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: resumes@ilinkglobalrecruiting.com

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